




PARENT HANDBOOK

 Welcome to Our Netball Club

Welcome to the season! Whether you are joining us for the very first time or returning as part of our netball family, we are so excited to have you with us. Our club is built on community, teamwork, and a love of the game, and we are proud to provide a positive, supportive environment for all players to learn, grow, and enjoy their netball experience.

This handbook has been created to help guide both players and parents throughout the season. Inside, you will find important information about our clubhouse guidelines, expectations for players and families, and an overview of the rules and regulations set by our local netball association. By working together and understanding these guidelines, we can ensure a respectful, fun, and well-organised environment for everyone involved.

We look forward to a fantastic season ahead!

CLUBHOUSE GUIDELINES:

 **Club Expectations**

Training Nights & Supervision

Training is an important part of your child's development and commitment to their team. We ask that all players attend training regularly and arrive on time, ready to participate. Please note that training sessions are **not a "drop and go" arrangement**, unless discussed with the coach. A parent or responsible adult must remain on the grounds for the duration of training. This ensures that, in the event of an emergency, your child can be supported immediately and safely.

Siblings & Equipment

We understand that siblings will often attend training, and they are always welcome on the grounds under supervision. If siblings (or players) use any club equipment, we ask that everything is treated with care and **returned neatly once finished**. Our equipment is shared across all teams, and keeping it organised helps sessions run smoothly. For safety reasons, **climbing in or around the shipping containers used for equipment storage is strictly prohibited at all times**.

We also just ask that all school bags or any personal belongings including drink bottles are not placed on the benches around the canteen and uniform shop.

Respect for Surroundings & Others

Our club is proud to share its space with the wider community. There are caravans and other users located close to our grounds, so we ask that all players, parents, and siblings are mindful of noise levels and behaviour. Please be respectful of others, their property, and the facilities at all times. By showing consideration and kindness, we help maintain a positive relationship with our neighbours and ensure the ongoing use of our grounds.

Parking:

As per our lease arrangement with the showgrounds, netball attendees must park on the northern or southern side of the netball courts, as outlined in the picture below:



Player Code of Conduct

All players are expected to represent the club with pride and uphold the values of teamwork, respect, and sportsmanship at all times.

Players are expected to:

- Show **respect to coaches, teammates, umpires, and opposition players** at all times
- Play fairly and within the rules of the game
- Listen to coaches and give their best effort at both training and games
- Encourage and support teammates in a positive manner
- Accept umpire decisions respectfully, without argument or negative behaviour

Our club promotes a positive and inclusive environment where all players feel supported, safe, and confident to participate and develop their skills.

All players are required to read the full code of conduct found [here](#), or can be found on our website on the policies page.

Sideline Behaviour – Parents & Spectators

We are proud to be a supportive and family-oriented club, and we ask that all parents and spectators help us maintain a positive environment on game days.

- Please **cheer positively for all players** and focus on encouragement rather than criticism
- Respect all players, coaches, officials, and fellow spectators

- Allow coaches to coach and players to play without sideline instruction
- Support the values of good sportsmanship at all times

Upon registration of your child you agree and acknowledge the following code of conduct and agree you will abide by its contents. You can read the parents/caregivers code of conduct [here](#), or can be found on our website on the policies page.

Respect for Umpires

Umpires are a vital part of the game, and at our association many of them are **young people who are learning and developing their skills**.

- **There is to be no approaching umpires at any time**, particularly in a confrontational or aggressive manner
- **Aggressive, negative, or intimidating behaviour towards umpires will not be tolerated**
- All umpire decisions must be accepted respectfully

If you have a **genuine concern**, please:

- Approach the **Umpire Coordinators** on the day (they are usually identifiable in **red shirts**)
- Raise the matter calmly and respectfully through the appropriate channels

Please remember that these umpires are often **children themselves**, and deserve the same respect, encouragement, and support as our players.

Game Day & Caboolture Netball Association Expectations

To help ensure a safe and enjoyable environment for all players, officials, and spectators, all families are expected to follow the rules and expectations set by the Caboolture Netball Association on game days.

Parents and spectators are only permitted to walk on the **grey walkways surrounding the courts**. Please stay off the **red court surfaces at all times** unless authorised to be there as part of the team officials or players. The covered court shelters are strictly reserved for **players, coaches, managers, and scorers only**, and spectators are not permitted in these areas during games.

For player safety, all players must comply with equipment requirements before taking the court. **No jewellery, piercings, hard objects, or accessories** are permitted during games. Tape may not be used as a substitute to cover piercings, and all items must be removed completely prior to playing. In addition, fingernails must be kept **short and smooth** to minimise the risk of injury to themselves and others.

Please also be aware that **dogs, bikes, scooters, and skateboards are not permitted within the court venue** at any time. We ask all families to help keep the venue safe and respectful for everyone attending.

In the event of wet weather or extreme conditions, updates regarding cancellations or changes will be communicated by Caboolture Netball Association through their official Facebook page and via team managers, generally at least one hour prior to the scheduled start of games.

Fundraising & Volunteering

Throughout the year, our club runs several fundraising BBQs and events to help raise much-needed funds for equipment, training resources, clubhouse improvements, and the ongoing operation of the club. These fundraisers play an important role in helping us keep costs manageable for families and ensuring our players continue to have the opportunity to participate and enjoy the sport they love.

To successfully run these events, we rely heavily on the support of our wonderful parent volunteers. Even volunteering for a small 1–2 hour shift can make a huge difference and helps share the workload so the same parents and committee members are not always carrying the responsibility. Many hands make light work, and every bit of help is greatly appreciated.

Without volunteers to assist with fundraising events, the club can struggle to raise the funds needed to continue operating and providing opportunities for our children. By working together as a club community, we can help ensure the club remains strong, sustainable, and able to continue supporting our players both now and into the future.

Coaching

Our coaches are an incredibly important part of our club and are all volunteers who generously give their time because they love the sport of netball and enjoy helping children learn, grow, and build confidence both on and off the court. Coaching requires a great deal of time, patience, encouragement, and commitment, and we are extremely grateful for everything our coaches do for our players and teams throughout the season.

We ask that all parents and spectators show respect and support towards our coaches at all times. Positive communication and encouragement help create the best possible environment for both players and volunteers. If parents have any major concerns throughout the season, we ask that these are raised respectfully with a committee member rather than directly confronting coaches during training or game days.

Coaching can be an extremely rewarding experience, and we are always excited to welcome new volunteers who may be interested in becoming involved. If coaching is something you would like to try, we encourage you to put your hand up at the beginning of the season during registration through the Netball Connect app. Support and guidance are always available, and every new coach helps strengthen our club and support our players.

Uniform Requirements

Training:

Each new player joining the club, and every second year when new sponsors are introduced, will be provided with a **free training shirt** as part of their registration. This shirt is designed to help create a sense of team identity and club pride during training sessions and throughout the season. Any other

time when a player needs a new training shirt (eg, needs a bigger size), if it is not a new sponsorship year players are required to purchase these shirts through the uniform shop.

Players are encouraged to wear their training shirt to their designated training afternoons as part of their standard training attire, and can wear our designation warriors shorts or just simple plain black shorts. Some players also choose to wear their training shirt over their dress on game days, particularly during warm-up or when representing the club off-court. We ask that players/parents/coaches only wear the current sponsorship shirts out on game day, this helps promote our club sponsors and ensures a consistent and professional club presence.

We appreciate players wearing their training shirts with pride, as they play an important role in recognising and supporting the sponsors who help make our club possible.

Game day:

All players are required to wear the correct club uniform on game days to ensure teams present professionally and consistently while representing the club. Players should arrive dressed appropriately and ready to take the court in full uniform.

FEMALE

Mandatory uniform requirements for female players include:

- Warriors Dress
- Warriors Bummers (Bike Pants)

MALE

Mandatory uniform requirements for male players include:

- Warriors Playing Singlet (please contact the uniform convenor regarding orders and availability)
- Warriors Shorts

All players are also required to wear:

- White ankle socks
- Appropriate sports shoes suitable for netball participation

We ask families to ensure uniforms are kept neat, clean, and in good condition throughout the season. If you have any questions regarding uniforms, sizing, or ordering, please speak with a committee member or the uniform convenor for assistance.

Uniform Accessibility & Ordering

At the beginning of each year, the full range of Warriors merchandise is on display at the designated sign-on Saturday (usually held in January/February), as well as during trials and most training afternoons throughout the season. This provides families with the opportunity to view, try on, and ensure correct sizing for all required uniform items and club merchandise.

Merchandise is also available throughout the entire year upon request. Simply contact the uniform coordinator via our club Facebook page to arrange an order. Once organised, items can be brought to

either training sessions or Saturday game days for convenient purchase and collection. We aim to make uniform access as easy as possible for all families across the season.

Our preferred method of payment is by card.

Inclusivity

At Warriors Netball Club, we are committed to creating a safe, welcoming and inclusive environment for every player, coach, volunteer, official and family within our club community.

We believe netball should be a place where all individuals feel respected, valued and supported regardless of their age, ability, gender, cultural background, religion, identity, family structure or personal circumstances.

Our club encourages:

- Respectful behaviour both on and off the court
- Equal opportunity for participation and development
- Positive communication between players, coaches, parents and officials
- Team environments where every child feels they belong
- Support for players of all skill levels and experiences

We do not tolerate bullying, discrimination, harassment, intimidation or exclusionary behaviour in any form. As a club, we understand that every child and family comes with different strengths, challenges and experiences. We encourage kindness, patience and understanding within our teams and wider club community.

We ask all members and spectators to contribute to a culture that reflects good sportsmanship, inclusivity and respect so that every participant can enjoy the game in a positive and supportive environment.

Complaints & Concerns Process

At Warriors Netball Club, we are committed to maintaining a respectful, safe and supportive environment for all players, families, coaches, officials and volunteers. We understand that concerns or disagreements may occasionally arise. When this occurs, we encourage all matters to be addressed calmly, respectfully and through the appropriate channels.

Raising a Concern

Where appropriate, minor concerns should first be addressed directly and respectfully with the relevant coach, manager or team official.

If the matter cannot be resolved, or if the concern relates to behaviour, safety, discrimination, bullying, harassment or child wellbeing, the club's Member Protection Information Officer (MPIO) should be the first point of contact.

The MPIO provides a confidential, impartial and supportive point of contact to:

- Listen to concerns
- Explain available options
- Support members through the complaint process
- Assist in ensuring matters are handled appropriately and respectfully

Please note that the MPIO does not take sides or determine outcomes, but helps guide the process in line with club policies and member protection procedures.

Expectations Around Complaints

We ask all members and families to:

- Communicate respectfully at all times
- Avoid discussing complaints publicly or on social media
- Allow the club committee appropriate time to review and respond to concerns
- Support a solution-focused and child-centred approach

Complaints involving serious misconduct, child safety concerns or breaches of policy may be escalated directly to the club committee and, where required, relevant governing bodies or authorities.

Our goal is always to resolve concerns fairly, respectfully and in the best interests of all involved, particularly our players.

Club Sponsorship

Our club is proudly supported by a range of generous local sponsors who play a vital role in helping us provide opportunities for children to participate in community sport. Our major sponsorship partnerships are renewed every two years, with clubhouse sponsorships arranged on a 12-month basis. We also offer a variety of sponsorship packages designed to suit different business levels and budgets.

Sponsorship is a fantastic opportunity for local businesses to gain valuable exposure within the community while directly supporting junior sport and helping our club continue to grow and thrive. The support of our sponsors assists with equipment, uniforms, facility improvements, and the overall running of the club.

If you are interested in becoming a sponsor or would like more information about available packages, please feel free to approach our fund-raising co-ordinator. We would be more than happy to discuss opportunities and work with you to find a package that suits your business.

Our Committee

Our club is proudly run by a dedicated team of committee members who volunteer their own time to help support, grow, and improve the club for all of our players and families. From organising registrations and uniforms, to coordinating teams, training, fundraising, and game days, there is a great deal of work that happens behind the scenes each season.

Without these amazing volunteers, there simply would not be a club for our children to enjoy and participate in the sport they love. We are incredibly grateful for the time, energy, and commitment each committee member gives to our netball community.

Our committee is here to help and support families throughout the season, and parents are always welcome to approach committee members with any questions, concerns, suggestions, or queries they may have. We value open communication and always want families to feel comfortable reaching out when needed.

We also love seeing parents become involved in the club, and there are always opportunities — big or small — to assist the committee and support our players. Whether it's helping at events, assisting on game days, volunteering behind the scenes, or even joining the committee team, every contribution helps create a better experience for our kids.

If you would like to help improve our players' sporting experience or have ideas that could benefit the club, please don't hesitate to approach one of our friendly committee members. Working together helps keep our club strong, welcoming, and enjoyable for everyone involved.

To become familiar with our current committee members click [here](#) or can be found on our website on the about page.